citi handlowy

Conclusion of the Deposit Product Agreement by electronic means through the Citibank Online electronic banking service

From June 1, 2024, banks are obliged to check, before concluding certain agreements with customer whether the PESEL number provided by the client is not restricted.

Remember - if you want to conclude an agreement, your PESEL number cannot be restricted.

If you have access to the Citibank Online electronic banking service and you already have our products, you can conclude an agreement with us electronically in a few simple steps.

→ Once the agreement is ready, we will make it available in Citibank Online and send you SMS to mobile phone number provided to us as your primary contact phone:

Citi Handlowy: Please be advised that the documents required to open as account are waiting for your approval. Log in to Citibank/Contact/My documents.

- → Log in to Citibank Online > Contact Us > My Documents here you will see the documents waiting for your signature.
- \rightarrow Choose "To be signed".

Overview	Services and Profile	+ Transfers	Loan	Benefits and products	
Contact Center > Message Center					
	M	essage Center			
My M	lessages (1)		My Docum	sents	
Upload document		Documents Unsecured Overdraft	Check Application Status	Important Documents	Download certificate
 You have 2 new documents 					
Personal_Account_Documentation	3676 KB	07 Feb 2025		<	To be signed >

→ Download documents, save them on your device disk. Then read their content and check if your data is correct > click "Continue".

	Personal_Account_Documentation	
1	Personal_Account_Documentation.pdf	
	By ticking this box and clicking on the "I Accept" button: you confirm that you have read the terms and conditions of the Agreement contained in the downloaded documents; you represent that you have no comments or concerns regarding these terms and conditions; you confirm the statements made in the downloaded documents; you represent that you are concluding the Agreement.	
accept the foll	lowing method of concluding the agreement agreed with the Bank:	
a) The Bank ma activities: i. making ent ii. providing o	akes a declaration of intent as to conclusion of the Deposit Product Agreement (hereinafter referred to as the Agreement) via electronic means by perform ries in the IT system of the Bank confirming the decision to conclude the Agreement; documents signed by the Bank that are necessary to conclude the Agreement via Citibank Online.	ing all of the following
 b) I shall submi i. logging into ii. accepting t iii. entering ti Token, whereby 	It a declaration of intent as to conclusion of the Agreement via electronic means by performing all of the following activities: o Citibank Online electronic banking system; the documents downloaded via the Citibank Online by clicking "I accept". he one-time password sent to the telephone number indicated by me in the appropriate field that is presented in Citibank Online electronic banking or authory the activities indicated in points II, III may be performed within 30 days from opening an account.	rization via Citi Mobile
c) In the event	it is impossible to conclude the Agreement as described in letters a) and b) above, a different method of concluding the Agreement shall be agreed.	
	I accept	
	Reject	

Before you download the document	
Do not open or download documents on an unsecured computer.	
Before opening any document, save it on your computer. If you are unsure of your computer's security settings, delete all stored documents after viewing.	
• To ensure the deletion of all stored documents, it is recommended to clean and delete all temporary and saved files and clear the cache before closing the bro	wser.
Continue Cancel	

→ Conclusion of the agreement:

The agreement will be available for acceptance in Citibank Online for 30 days. After this time, you will need to submit a new application for a personal account.

- \rightarrow If the documents and the scope of services, you have chosen are CORRECT:
 - mark that you have read the content of the documents,
 - agree to conclude the agreement in electronic form by selecting the "l accept",

	Personal_Account_Documentation	
	Personal_Account_Documentation.pdf Download	
	 By ticking this box and clicking on the "I Accept" button: you confirm that you have read the terms and conditions of the Agreement contained in the downloaded documents; you represent that you have no comments or concerns regarding these terms and conditions; you confirm the statements made in the downloaded documents; you represent that you are concluding the Agreement. 	
I accept the fol	llowing method of concluding the agreement agreed with the Bank;	
 a) The Bank m activities: i. making ent ii. providing (nakes a declaration of intent as to conclusion of the Deposit Product Agreement (hereinafter referred to as the Agreement) via electronic means by performing all o itries in the IT system of the Bank confirming the decision to conclude the Agreement; idocuments signed by the Bank that are necessary to conclude the Agreement via Citibank Online.	f the following
 b) I shall subm i. logging into ii. accepting iii. entering t Token, whereby 	nit a declaration of intent as to conclusion of the Agreement via electronic means by performing all of the following activities: to Citibank Online electronic banking system; the documents downloaded via the Citibank Online by clicking "I accept". the one-time password sent to the telephone number indicated by me in the appropriate field that is presented in Citibank Online electronic banking or authorization by the activities indicated in points ii, iii may be performed within 30 days from opening an account.	via Citi Mobile
c) In the event	t it is impossible to conclude the Agreement as described in letters a) and b) above, a different method of concluding the Agreement shall be agreed.	
	I accept	
	Rjed	

• confirm the conclusion of the agreement by entering your Citi Mobile Token PIN on the phone screen or enter the one-time code received in an SMS message (depending on the authorization method currently selected by you),

Please	enter below the SMS OTP that we have just sent to your mobile	phone.
	Please enter below the SMS OTP that we have just sent to your mobile	
	phone.	
	SMS OTP Authorization	
	You haven't received an SMS? Check your SPAM settings. click to resend it.	
	If you're bruing problems, planse contact CitiDhoos® +49.22.602.2494	
	If you're having problems, please contact Gittenone* +46 22 692 2464	

• once you confirm the agreement, following message will appear on the screen:

\bigcirc	
Thank you, we have received your acknowledgment.	
Back to Document List	

- if you want to return to the Document List you will be asked for authorization again by entering the Citi Mobile Token PIN on your phone or entering the one-time code received via SMS on the device screen,
- the status of the documents will change to "Signed by customer".

My Messages (1)			My Documents			
Upload document		Documents Unsecured Overdraft	Check Application Status	Important Documents	Download certificate	
No new document needs to be processed	d now.					
Description >	Size >	Date added 🛩			Status >	
Personal_Account_Documentation	3676 KB	07 Feb 2025		Sign	ed by customer On 07 Feb 2025	

Your account is already active.

You will find the account number in the approved documents as well as in Citibank Online > My Finances (main page visible after logging in) > Personal Accounts.

		Overview	Services and Profile	+ Transfers	ے Loan	
	Sort order	Expand/ Collapse a	all Currency: Accoun	t Currency 🗸		
	2	PERSONAL ACCOUNTS (1) Access Citi Kantor >				
	NEW CA	Card XXXX XXX	x xxxx 9226			
		CITIKONTO PERSONAL AC 2 linked cards	COUNT XX XXXX XXXX XXXX XX	000000000000000000000000000000000000000		
1			+	Open currency or savings acco	unt	

→ If your PESEL number is restricted, the following message will be displayed on the screen.
 You can unrestrict you PESEL number, close displayed screen and accept the documents.



→ If the data on documents or the scope of services, you have chosen are INCORRECT:

- reject the agreement and enter the reason for rejection in the comment field,
- we will resubmit the amended agreement for your approval in Citibank Online.

	Personal_/	Account_Documentation
1	Personal_Account_Documentation.pdf	Download
	- you confirm that you have read the terms an - you represent that you have no - you confirm the st - you represent	box and clicking on the "I Accept" button: id conditions of the Agreement contained in the downloaded documents; comments or concerns regarding these terms and conditions; atements made in the downloaded documents; it that you are concluding the Agreement.
accept the fol	lowing method of concluding the agreement agreed with the Bank:	
a) The Bank m activities:	akes a declaration of intent as to conclusion of the Deposit Product Agr	eement (hereinafter referred to as the Agreement) via electronic means by performing all of the following
i. making ent ii. providing (tries in the IT system of the Bank confirming the decision to conclude th documents signed by the Bank that are necessary to conclude the Agre	e Agreement; ament via Citibank Online.
 b) I shall subm i. logging inti ii. accepting iii. entering t Token, whereb 	it a declaration of intent as to conclusion of the Agreement via electron o Citibank Online electronic banking system; the documents downloaded via the Citibank Online by clicking "I accept the one-time password sent to the telephone number indicated by me in y the activities indicated in points ii, iii may be performed within 30 day	ic means by performing all of the following activities: ". the appropriate field that is presented in Citibank Online electronic banking or authorization via Citi Mobile s from opening an account.
c) In the event	it is impossible to conclude the Agreement as described in letters a) an	d b) above, a different method of concluding the Agreement shall be agreed.
		Laccept

→ If you resign from concluding the agreement:

- click *"Reject"* and enter in the comments field I resign or other similar. The agreement will not be concluded,
- if you interested in opening an account in the future, you will need to apply for it once again.

02/2025